

Earn Your Let's Talk Certification

Our district uses Let's Talk to deliver superior customer service to families, students and our community. If you use Let's Talk in your role, did you know you can earn a free certification?



Let's Talk Level 1 Certification is designed for all Let's Talk users—from front office staff to department leaders. This two-part training helps you:



Navigate Let's Talk
with ease



Deliver confident,
high-quality
customer service



Increase response
efficiency



Use data to
better understand
customer needs



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To earn your Let's Talk Level 1 Certification, complete:

- New User Training
- Advanced User Training

Each session is one hour and held virtually every month. After completing both sessions, simply pass a short assessment to receive your official certification.



Scan the QR code
to register.